

DIY Insider Threat Detection

Technical perspectives and considerations
within ICS environments

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(what is an) Insider ...

Insiders ...



<http://fedtechmagazine.com/article/2016/04/commerce-state-departments-take-steps-combat-insider-security-threats>

Insiders ...

*"an insider is a person that has been **legitimately empowered** with the **right to access, represent, or decide** about one or more **assets** of the organizations environment"*

"Countering insider threats" - Dagstuhl Seminar Proceedings, 2008

<http://drops.dagstuhl.de/opus/volltexte/2008/1793>

Insiders ...

- (compromised) Employees
 - (compromised) Contractors/Vendors
 - Cleaning crew
 - Visitors
-
- People (ab)using unlocked systems

Insiders ...

Can be triggered by ...

- Social unrest
 - Strikes / people being laid off
- Compassion / alternate beliefs
- External uncontrollable events
 - Can cause new insider threats



“trusted” people can quickly become untrusted

Some scenario's

What are the "goals" of the insider threat actor?

Scenario's

disgruntled employees abusing (ex-)rights

Energy

*An oil-exploration company hired a temporary consultant to assist in setting up a Supervisory Control and Data Acquisition (SCADA) system that enabled communication with offshore platforms and detection of pipeline leaks. When his contract was about to expire, he requested permanent employment. The request was rejected and his contract ended. For two months following termination, **he planted malicious programs on the organization's systems that temporarily disabled the SCADA system.***

Water

*An electrical supervisor developed applications for a SCADA system used by the water industry. After termination, he installed a **malicious program** on one of the organization's critical systems, **damaging the SCADA system.***

<https://insights.sei.cmu.edu/insider-threat/2012/09/insider-threats-evident-in-all-industry-sectors.html>

Scenario's

Stuff begin dropped on the network



Scenario's

Contractors/visitors/...

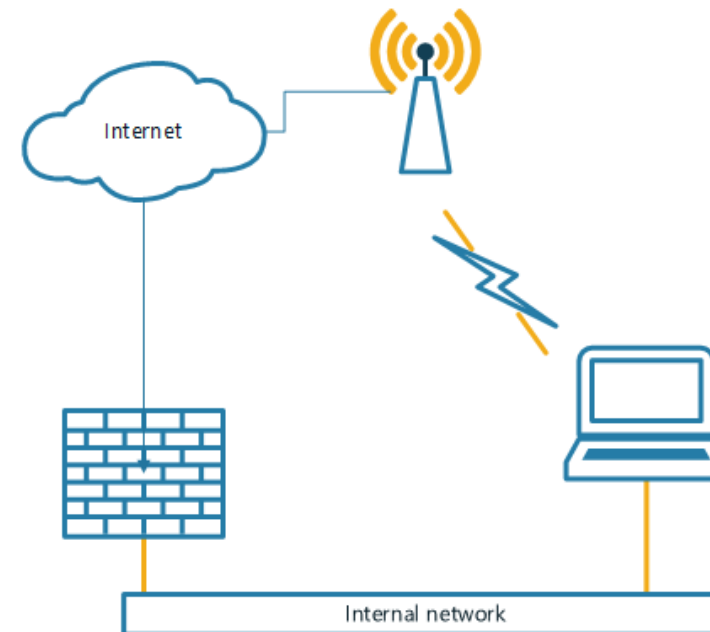
- connecting laptops (local or remotely)
- using unauthorized usb sticks



Scenario's

Backdoor(ed) connections

- DSL often with WiFi enabled
- Bridging to the internal network possible
- Remote access



Considerations

Detecting, preventing and/or deterring insider threats

Considerations

Baseline your environment - network

Do you know your network ?

- Asset / inventory management
- Bridge systems
- Remote access

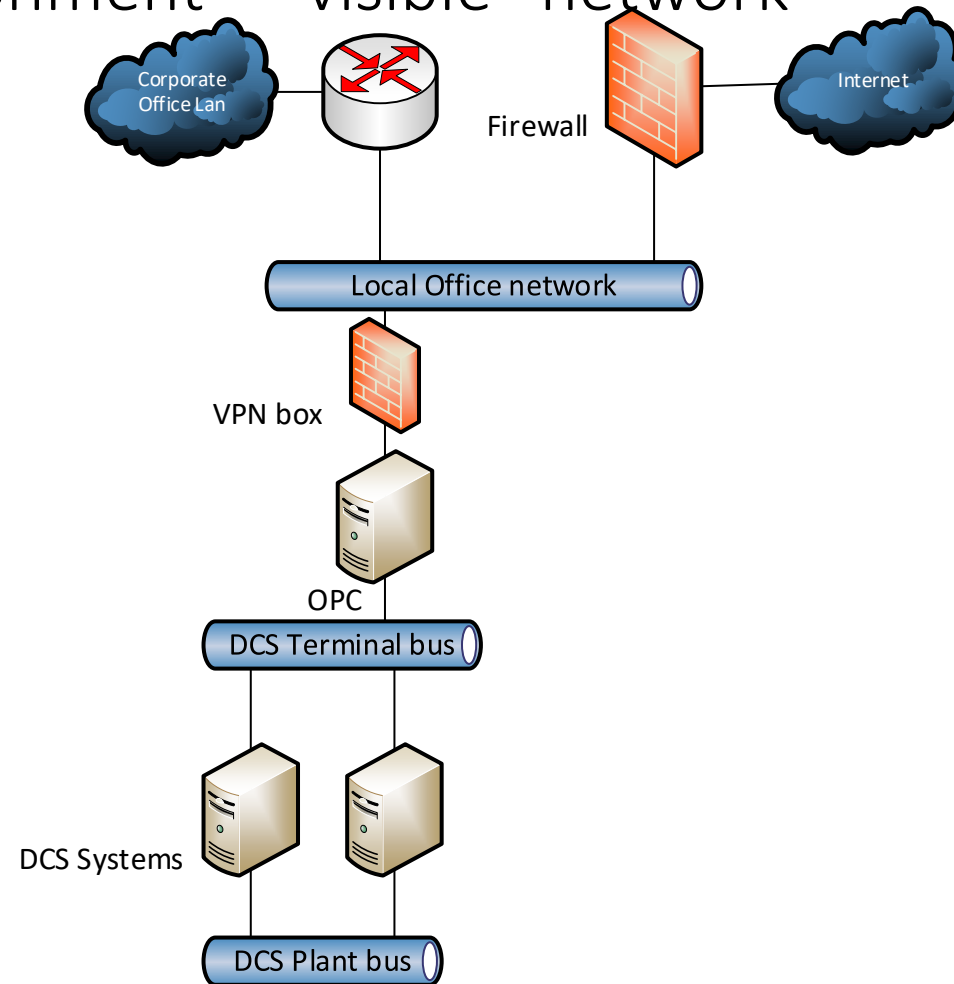
"visible" network <> "invisible" network



<http://www.smartceo.com/kci-technologies-know-who-owns-your-network/>

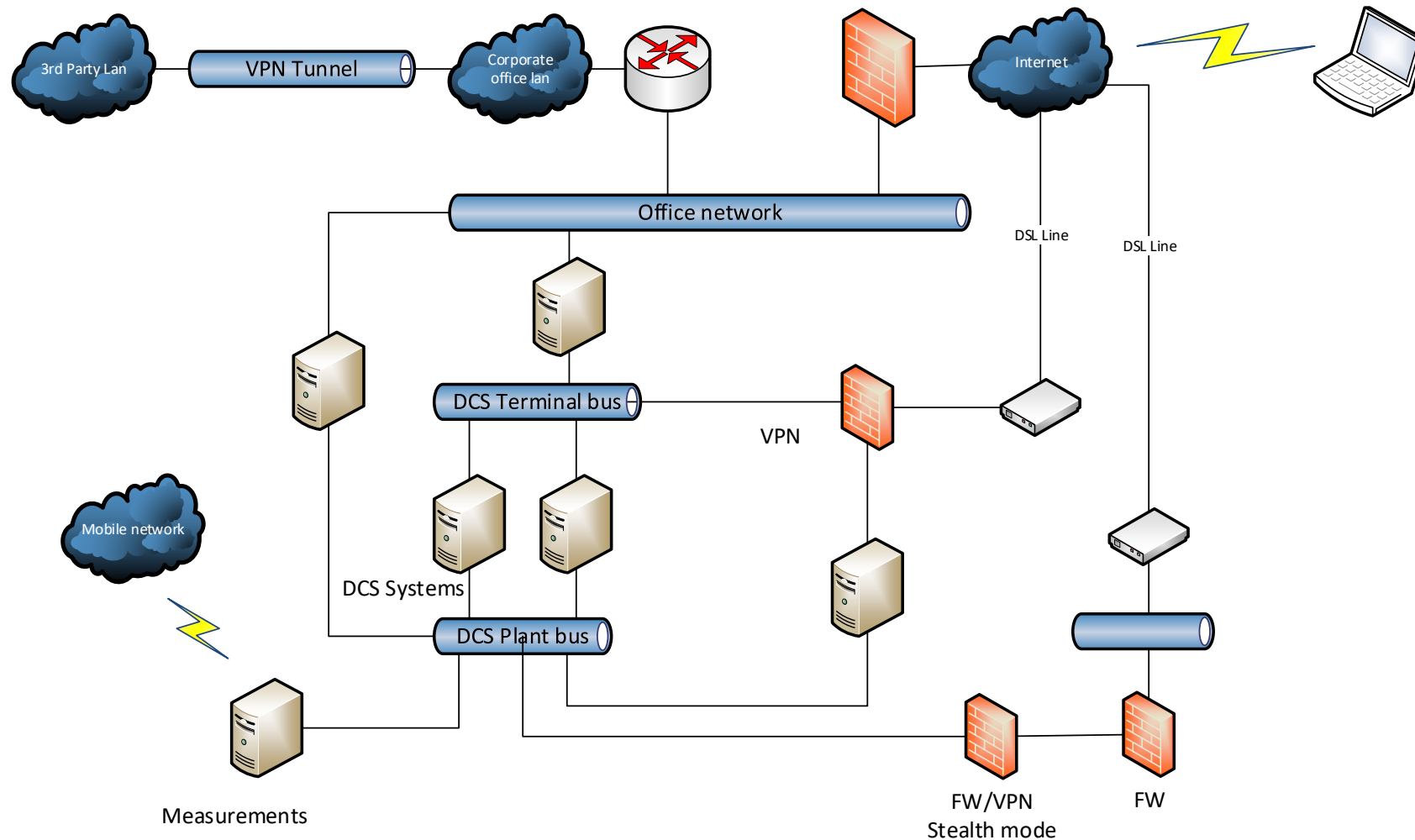
Considerations

Baseline your environment – “visible” network



Considerations

Baseline your environment – “invisible” network



Considerations

Network

- Network volume/usage monitoring
 - (big) usage of gmail, dropbox ...
 - Large print jobs
 - A lot of DNS requests ...
- Network authentication
- Network segmentation/zoning

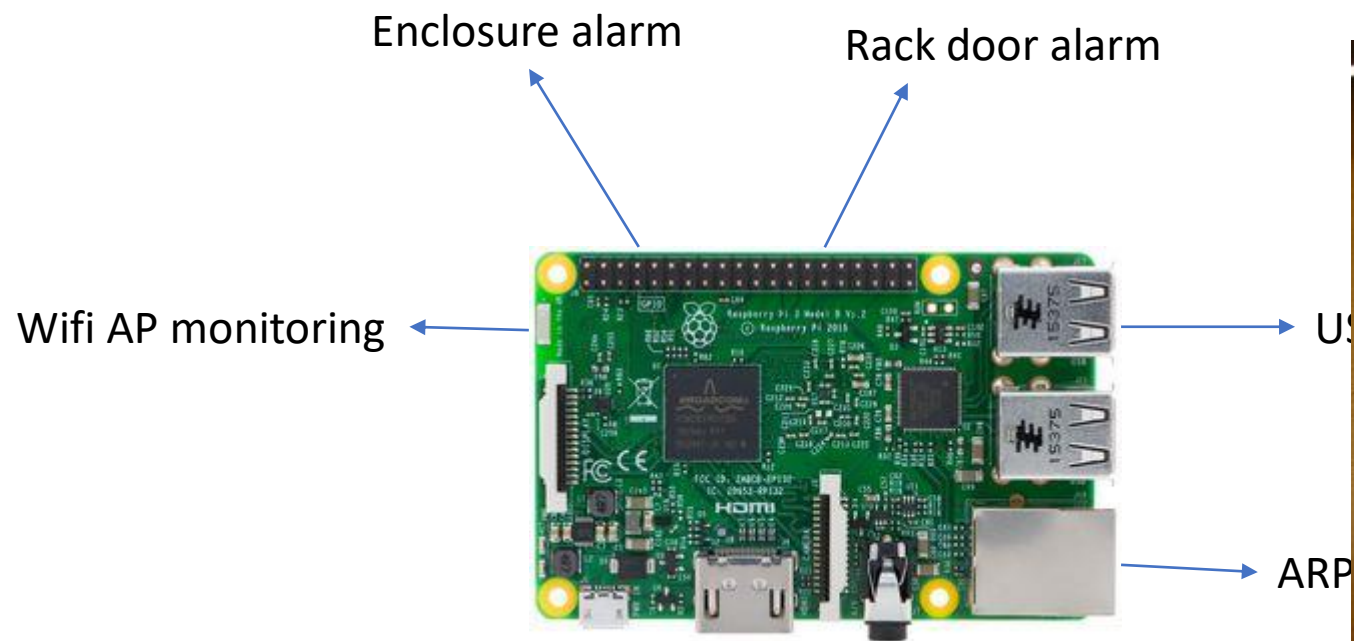
- Use honeypots within your ICS network(s)



CONPOT ICS/SCADA Honeypot

Considerations

Network – rogue device/AP detection



<https://www.flickr.com/photos/teknyka/6592496831/>

Passive device ... No introduction of (new) bridges...

Considerations

Network – distributed rogue device/AP detection



ARP/AP probe zone 1

Get ARP DB for zone 1
Get approved AP's



ARP/AP probe zone 2

Get ARP DB for zone 2
Get approved AP's



Considerations

System

Create system security baselines

Use media sanitization techniques

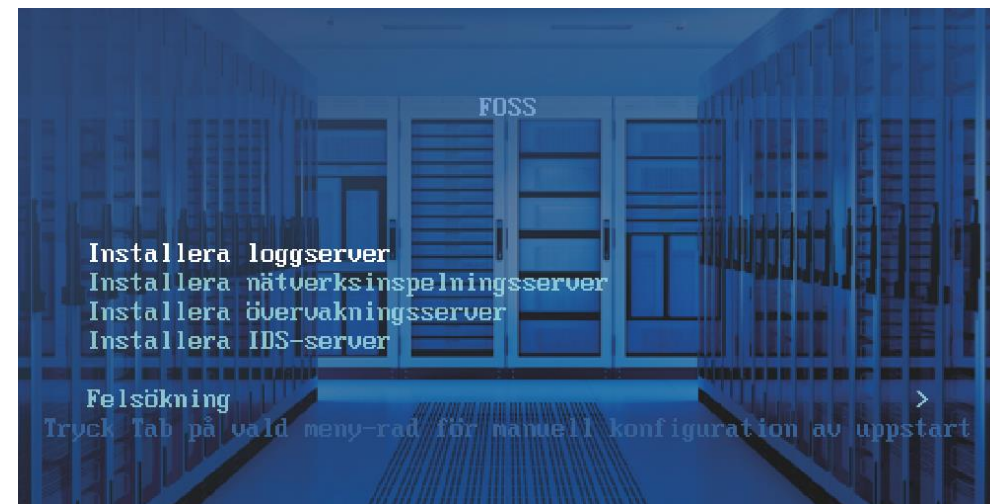
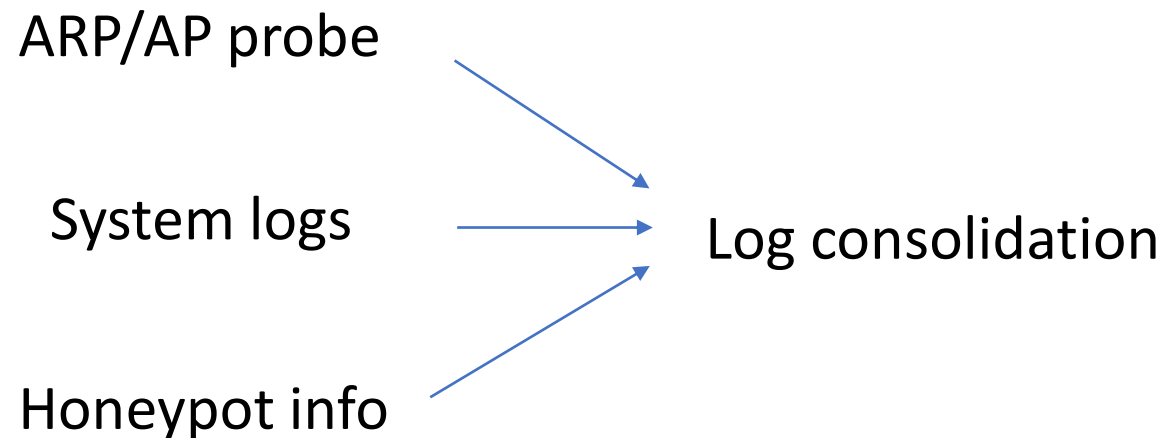
Monitoring on

- Usb usage
- Access rights usage
- Group accounts
- ...

Hashing for PLC programs



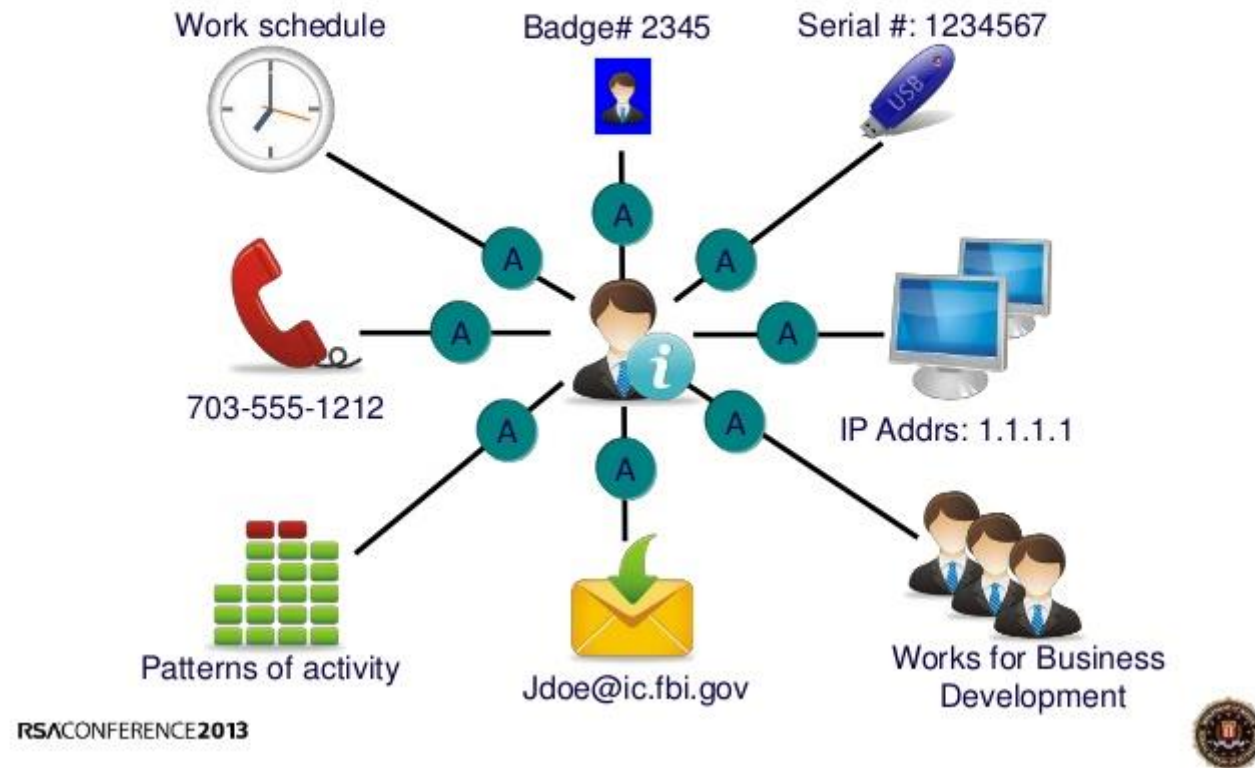
Logging & Monitoring



Considerations

Users - "baselining"

Do You Know Your People? Really?

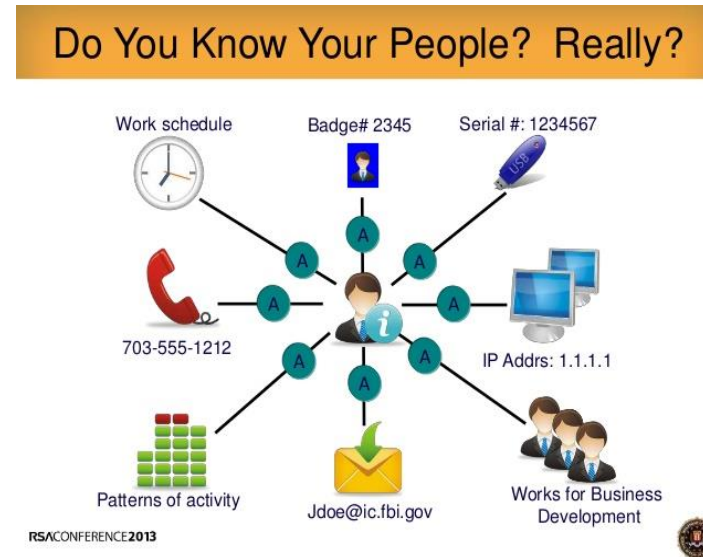


<https://www.slideshare.net/SelectedPresentations/ht-t17>

Considerations

Users

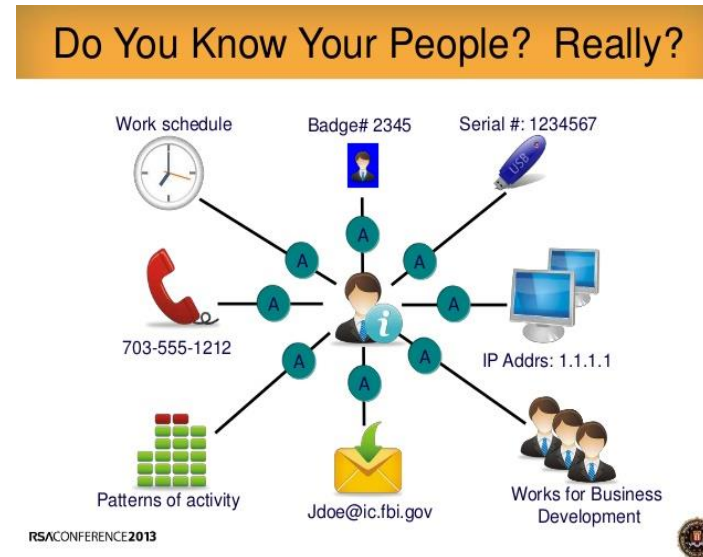
- Behavior related – usage monitoring
 - Logon / logoff hours
 - Websites visited
 - (internal) servers accessed
 - Physical locations visited



Considerations

Users

- HR related
 - Background checks during hiring
 - “missed” promotion
 - Radicalization
 - Identify “key personnel”
 - Governance accreditation



Considerations

(Privileged) access

- usage of admin credentials
- (ab)use of (privileged) service accounts
- Revoke (logical) access if role(s) change

THE MOST DANGEROUS INSIDERS ADMINISTER & MANAGE INFRASTRUCTURE



55%
Privileged
Users

Privileged Users include System Administrators, Network Administrators, Linux/Unix Root Users, Domain Administrators and other IT roles.



46%
Contractors/Service
Provider Employees
(Snowden was a contractor)



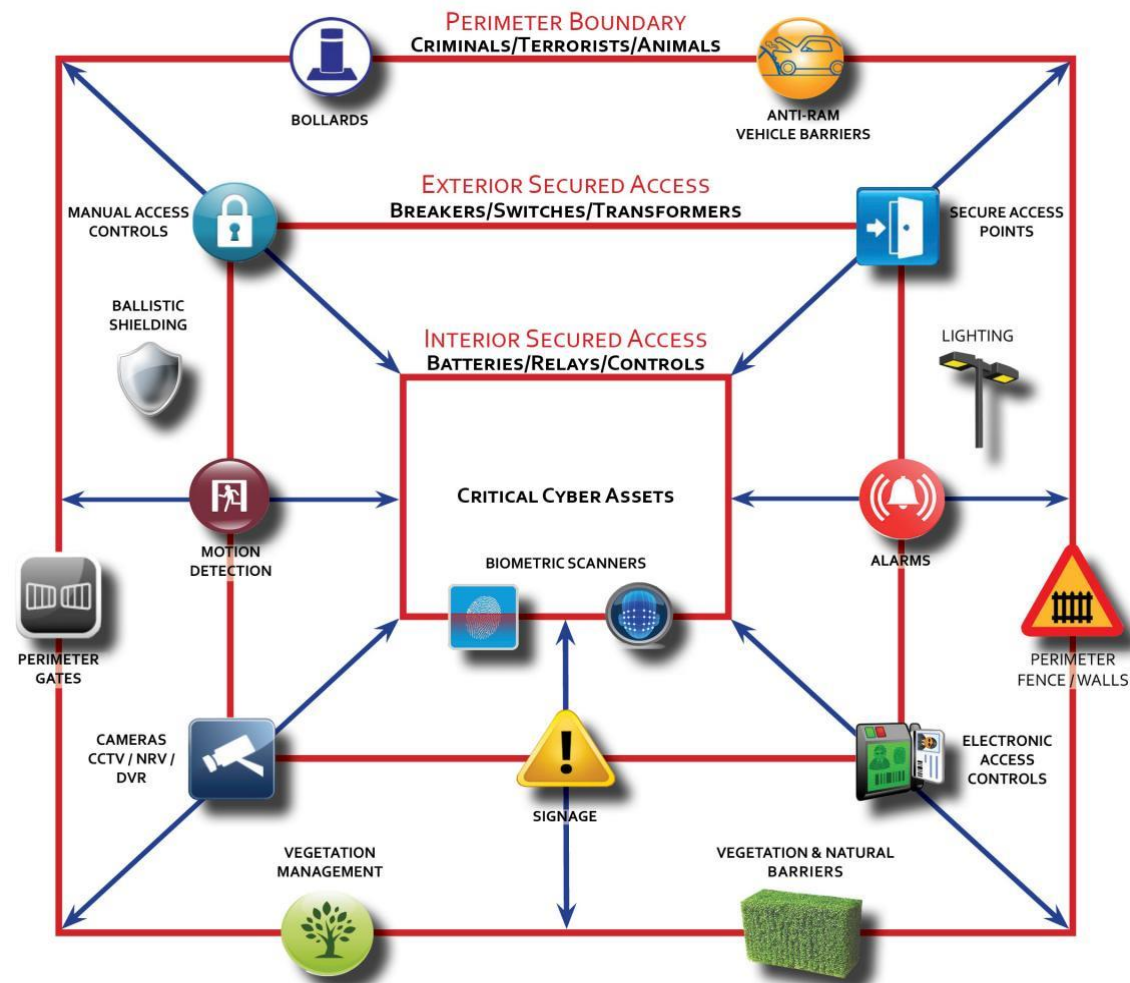
43%
Partners with
Internal Access

<http://security.sys-con.com/node/3283282>

Considerations

Physical

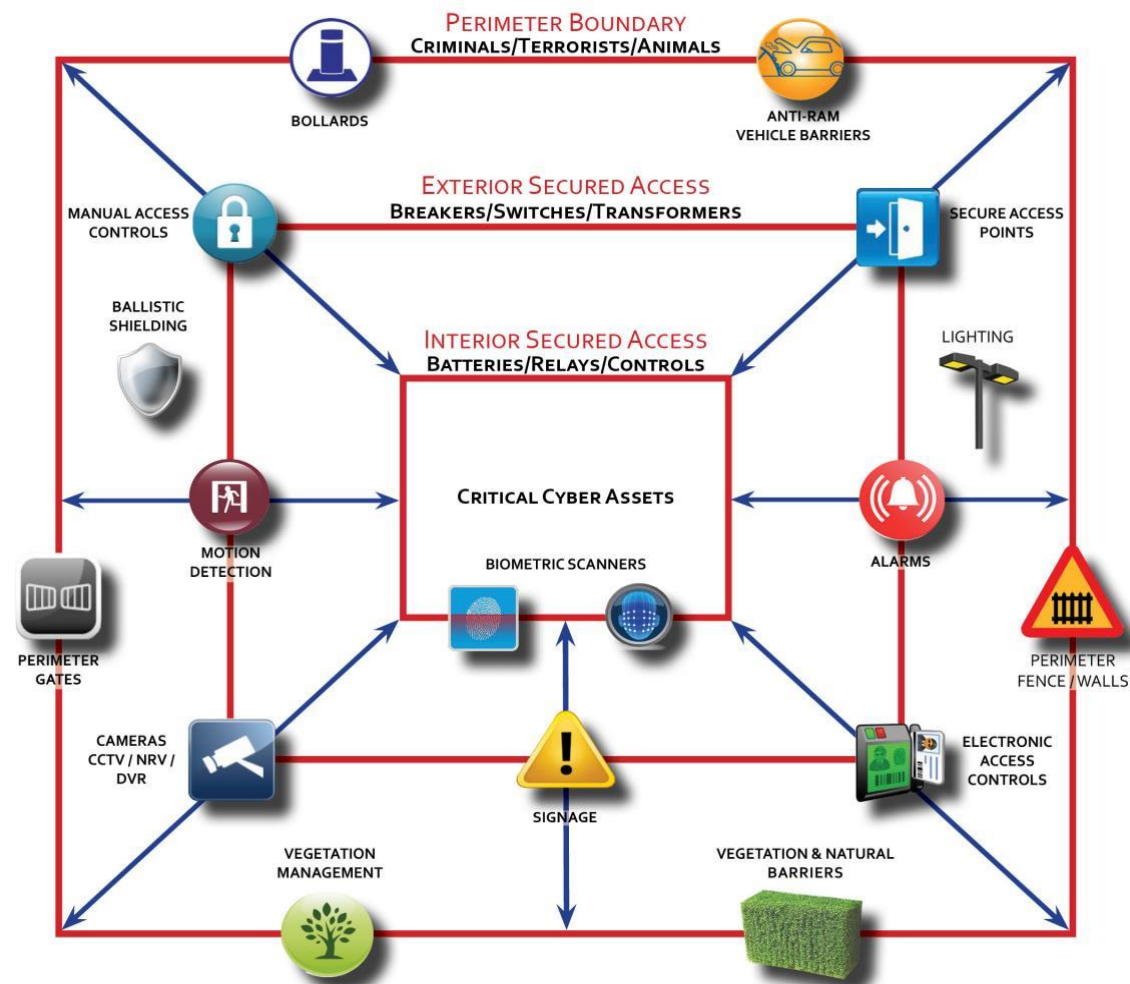
- Verify physical access of everybody
 - Revoke physical access if role(s) change
- Know who is where at what time
- 4 eyes principle
- Camera detection



Considerations

Physical

- Verify physical connections to DSL or other internet lines
- Perform regular physical walkthroughs
- Rack alarms



Considerations

Policies

- Having a (paper) security policy is good
- But should be supported by technical measures

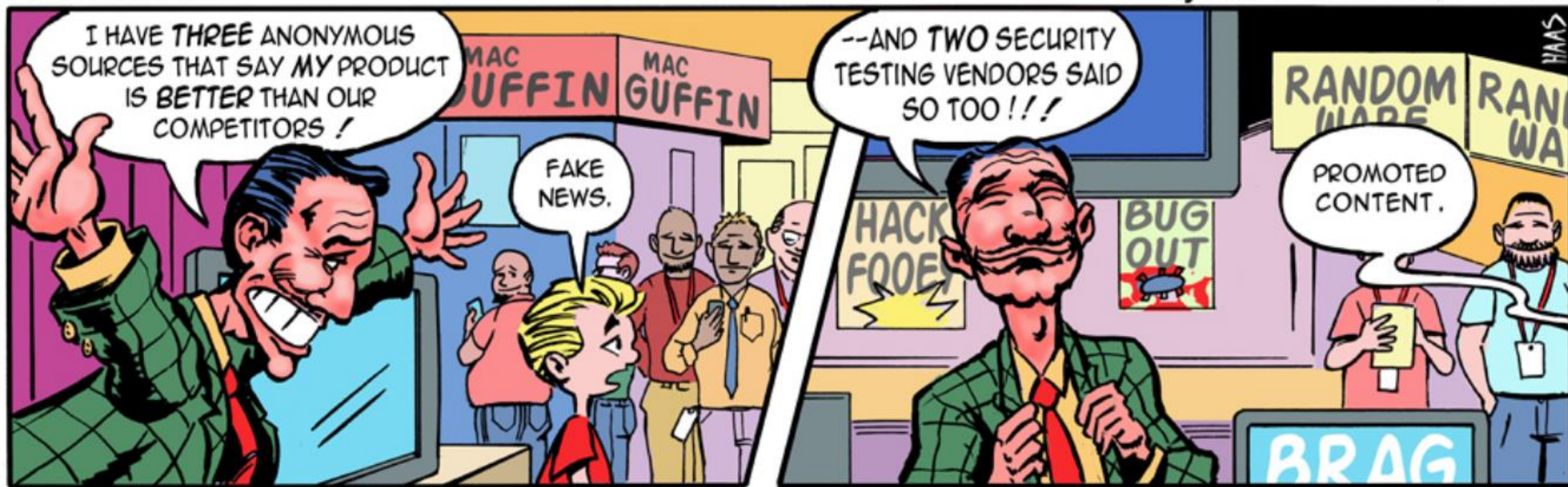


Considerations

ICS Vendor management

LITTLE BOBBY

by Robert M. Lee and Jeff Haas



Considerations

Training / awareness

LITTLE BOBBY



by Robert M. Lee and Jeff Haas

Summary

Summary



<http://www.csoonline.com/article/3161851/data-protection/how-to-eliminate-insider-threats.html>

Summary

How to Effectively Manage Insider Threats



<https://www.itmg.co/strategic-advising.html>

Summary



<http://www.rcrwireless.com/20170310/opinion/reader-forum-using-big-data-to-combat-ddos-security-threats-tag10>

Summary

- DIY insider threat detection/protection is doable ...
- However you need
 - (skilled) People
 - Knowledge/experience
 - Time
 - Management support
 - Equipment & tools
 - Still some Budget
 - To get your IT to know/understand OT

DIY insider threat detection & prevention

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